Post-Construction Controls: Lessons from the Field

Guam Stormwater Workshop July 29, 2011

Overview

"If it's a job worth doing, its worth doing right"

Session Objectives

Overview of the Post-Construction Controls Development Process

- Site planning
- BMP selection
- BMP construction oversight
- BMP ownership and tracking
- Long-term maintenance

Responsibility at Various Levels

Public Entity/Control Authority

- Develop the standards and guidance
- Ensure BMPs meet site suitability, water quality, and hydrology objectives
- Issue permits and conduct oversight during construction
- Ensure maintenance and longterm performance

Private Developer/Owner

- Understand standards and guidance
- Incorporate postconstruction BMPs into site plans
- Install post-construction BMPs according to site plans
- Ensure maintenance or transfer maintenance obligations

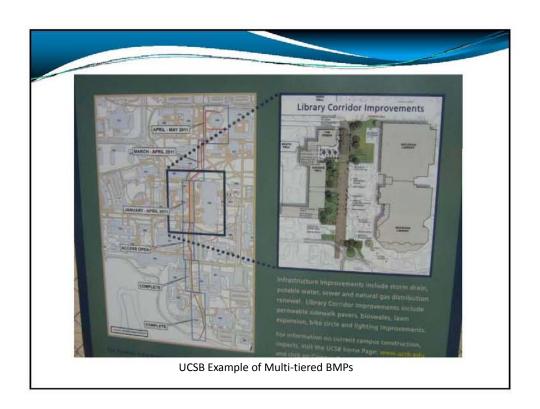
Considerations for Site Planning

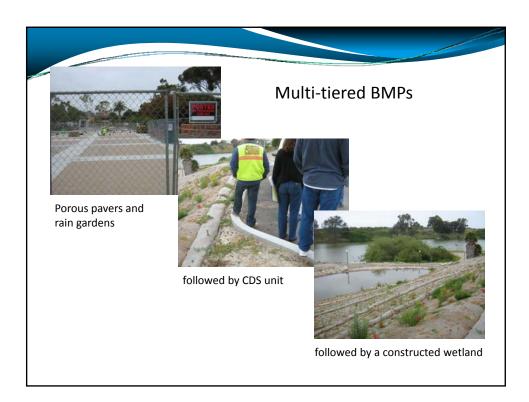
- 1) Consider long-term storm water collection and treatment at the onset of the design
- 2) Understand the specific requirements and guidance
- 3) Evaluate proximity, conveyance routes, and types of receiving water(s)
- 4) Consider the types of pollutants that could be generated from the site and compare with established POCs and TMDLs

Considerations for Site Planning (cont'd)

- 5) Consider water quality AND water quantity BMPs and incorporation of LID techniques
- 6) Consider the benefits of LEED certification
- 7) Plan for multi-tiered BMPs
- 8) Consider the ultimate ownership and occupancy of the development project



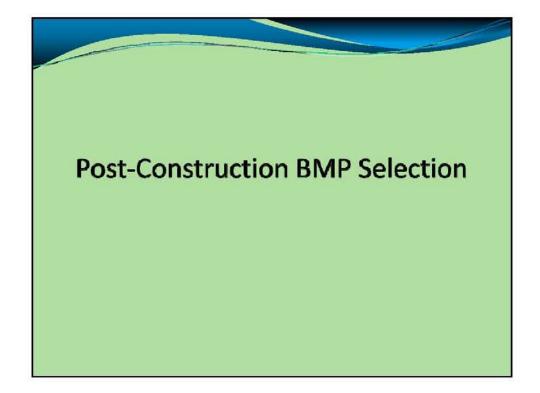




Common Site Planning Problems

- Storm water collection and use of BMPs is an after-thought
- Site plans route storm water directly to receiving waters as quickly as possible
- Over reliance on "all eggs in one basket" approach
- For private projects, little consideration given to likely long-term success of BMPs
- For public projects, construction and maintenance crews engaged too late in the process
 - Design ultimately proves infeasible for construction or maintenance





Considerations for Project Developer

- Have the BMPs been proven to be effective in the given conditions?
- Have the BMPs been approved by the control authority and adhere to regulations and design manuals?
- Can a multi-tiered approach be applied?
- Do BMPs address POC and TMDL concerns?
- Are the installation and O&M costs reasonable?

Considerations for Control Authority

- Will the BMP be effective at reducing POCs and maintaining pre-development hydrology?
- Is there a combination of source and treatment controls?
- Who will oversee proper installation of the BMP?
- What is the overall 'maintainability' of the BMP?
 - Accessibility?
 - Frequency?
 - Cost?
- Who will be responsible for long-term maintenance of the BMP?

BMP Selection Common Problems

- Lowest cost BMP selected
- Unproven performance and maintainability
- Doesn't match the POCs (e.g., CDS unit in nutrient impaired waters) and lacks redundancy
- After-thought and thus squeezed into site design resulting in undersized, ineffective, or non-maintainable BMPs
 - Site designer never visited the site
- Plan approvers lack technical knowledge for adequate review resulting in inappropriate and/or sized BMP
- In the case of an MS4, too many different types of BMPs deployed across their jurisdiction



Construction Oversight

Construction Oversight

- BMPs must be installed according to the specifications stated in the site plans
- However design and construction problems do occur
 - Does general contractor or subcontractor understand the intent and purpose of the BMPs?
 - Is there recurring and suitable oversight from the control authority?
 - Are the changes documented and approved?
 - Did they affect performance and sizing?

Ownership, Tracking, and Maintenance of Post-Construction Controls

Maintenance Responsibility

- The site owner is ultimately responsible for maintenance of the BMP
- BMPs may be owned by various entities
 - Public entities
 - Private developers
 - Homeowner's associations
 - U.S. military
- Written documentation of ownership and maintenance obligations is crucial
- Ownership may be transferred, but must be documented and in accordance with local laws

Examples of Ownership Transfer

- Private developer to home owner's association
- Private developer to individual commercial business owner
- Private developer to commercial business park owner
- Private developer to public entity
- Private developer to military
- >Commonly observed issue:
 - > Post-construction control owner is not aware of the functions or intent (or even ownership) of the BMP, therefore, they have no idea of maintenance requirements. Quickly the post-construction control is not properly maintained and it no longer functions as designed.

Mechanisms for Ensuring Maintenance

- Maintenance contracts required at plan approval
- Annual certification of completed maintenance
- Use of a Computerized Maintenance Management System (CMMS) or equivalent which creates and track preventive maintenance
- Deed restrictions and lease agreements
- Periodic inspection
- Customer service request calls and emergency response
- 'Hope and pray'

E f f e c t i v e n e s s

BMP Tracking is Critical

- Public and private entities need to maintain an accurate inventory of all permanent BMPs
- Key attributes include:
 - Ownership
 - Precise location
 - Maintenance obligations and agreements
 - As-built drawings and photo documentation
 - Access issues
- Failure to track = failure to maintain

FrequencyBMP must be

- BMP must be maintained on a regular frequency to ensure proper operation and performance
 - Manufacturers and designers may have established-recommended maintenance frequencies and SOPs
 - Others require common sense approaches





Documentation and Tracking

- Maintenance activities must be documented
 - Documentation may be achieved with various methods (e.g., hardcopy field forms, Excel spreadsheet, CMMS)
 - Think like an inspector to evaluate whether your method is effective enough to prove the work was conducted
- Maintenance should be preventive rather than reactive
 - Scheduling and tracking maintenance activities is a key to an effective preventive maintenance program

Documentation and Tracking (cont'd)

- Examples of observed best practices:
- Excel tracking sheet which describes the location and type of control and maintenance frequency - update tracking sheet to indicate next scheduled maintenance
- Hardcopy (and/or scanned copies) of field forms used by maintenance crews to document the occurrence of maintenance activities and pertinent observations
- -Information maintained in CMMS for documentation and scheduling
- -Extensive use of GIS interlinked with property and tax record system and annual certification program

Best Practices – MS4 Implementation of Post-Construction Control Program

MS4 - Best Practice Example

- 1. Post-Construction Control Ordinance
- 2. At permit approval applicant must submit and certify to maintenance agreement
- 3. BMP built per design, as-built drawings, photos, and access considerations recorded in GIS or data system
- 4. Annual mailing of maintenance obligations is sent to owner requesting maintenance completion certification
- 5. Sites lacking certification are notified again
- Those failing to maintain and certify are selected for inspection
- 7. Penalties and fees collected

MS4 – Elements of an Effective Program

- Requires preferred BMPs oriented towards POCs and other preferences (e.g., performance, maintainability)
- Conducts effective reviews of site plans and construction
- Requires ongoing maintenance via enforceable mechanism
- Tracks BMP attribute information
- Maintains copies of maintenance agreements and plans
- Proactively maintains publicly-owned BMPs at appropriate frequency and keeps organized records
- Assesses privately-owned BMPs at regular frequencies to ensure performance
- Routinely assesses program performance, plans improvements, and evaluates future regulatory changes

