

**Top 10 Ways  
Local Emergency  
Planners can Work  
With Local  
Water Utilities  
(See Tips Inside Card)**



United States  
Environmental Protection  
Agency New England



Drinking  
Water  
Security

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**Local Water System Emergency Contacts/Phone:**

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## Top 10 Ways Local Emergency Planners can Work with Water Utilities

10. **Visit and tour** drinking water and waste water facilities, and help them recognize critical customers.
9. **Incorporate the utilities personnel** into the community's Incident Command System.
8. **Inform utilities** of any potential threats.
7. **Help establish "Citizen Watches"** for nearby drinking water and waste water facilities.
6. **Support security upgrades** for water and waste water utilities.
5. **Include utility facilities and water supplies** in routine inspections and patrols.
4. **Fully investigate vandalism** or tampering incidents at utility facilities.
3. **Develop communication plans** including the utility's critical contact list.
2. **Work with utilities** on vulnerability assessments.
1. **Prepare to respond** to water utility emergencies and practice, practice, practice!