

Reservation#: 11269

Rental Contract Actual Charges

1/21/2009

Happy Travelers, Inc.

339 Busch's Frontage Road Annapolis, MD 21409

(410) 626-8226

Water and Sewer Authri

Vehicle Information 95

Chalet 99 Winnebago 30B
 Odometer In: 22,666
 Odometer Out: 22,586
 Generator Hrs.In: 574.00
 Generator Hrs.Out: 554

Renter Information 8009

DC Water and Sewer Auth PeopleTotal: 0
 125 O Street SE
 Washington, DC 20003

Rental Information

Destination: 0
 Check In Date: 1/21/2009
 Check Out Date: 1/16/2009
 RentalDays: 5
 Check In Time: 10:50 AM
 Check Out Time: 12:00 PM

Vehicle Inspection and Refund Policy

Upon your return (Check in Date,) the RV is inspected for visible and obvious damage and/or lost equipment. A second and more thorough final inspection will be performed by our Service Department within a few days. If this inspection reveals any damage, you will be notified. We will immediately send you a damage notification and attempt to reach you by phone to discuss any additional charges.

If the balance shown on this contract is a negative () amount, and our final inspection discovers no concealed damage, the balance will be mailed to you within two weeks of your Check In Date (above.)

Actual Charges

Nightly Rate: \$287.09
 Nights: 5
 Rental Cost: \$0.00
 Actual Miles: 80
 Prepaid Miles:
 Prepaid Miles Cost: \$0.00
 Extra Miles Cost: \$0.00
 Hours: 20
 Free Hours: 0
 Extra Hours: 20
 Generator Hourly Rate: \$3.00
 Generator Cost: \$0.00
 Equipment SubTotal: \$0.00
 Preparation Fee: \$75.00
 Cleaning: \$100.00
 Optional Insurance Total: \$0.00
 Extras Total: \$0.00
 Credit/Reimbursed Total: \$0.00
 Total: \$175.00
 Credit/Discount Total: \$1,260.45
 Sales Tax: \$144.95
 Payment Total: \$1,580.40
 Refund Paid: \$0.00 *

* Refund includes your Security Deposit of \$0.00

Balance: \$0.00

RECEIVED
 FLEET MANAGEMENT DEPT.
 2009 JAN 23 14:13
 DC WATER & SEWER AUTHORITY

NOTICE: THE BALANCE SHOWN HERE IS SUBJECT TO A SECOND INSPECTION

Thank you!

By: *Ronnie Cotton*
 Title: _____
 As agent for Happy Travelers RV Rentals

Renter: _____

Happy Travelers RV Rentals

Exit 29 off Route 50 • Annapolis, MD 21409 • 410.626.8226 • 800.398.2603

Rental Conditions

Details

- Each RV rental includes driving privileges for 2 people who must be at least 25 years of age and have a valid driver's license. There is a \$25.00 processing fee for each additional driver.
- The customer name on the contract must match the name on the credit card used to make the reservation.
- The customer name on the contract must be present at the time of pick-up to sign the rental contract.
- Pets and Smoking are not permitted in the rental units at any time or a \$500.00 fee will be charged.
- Awning use is not permitted. Use of the awning can cause injury and failure to abide by this policy will result in the loss of your security deposit.
- There is a 4-day standard minimum, 5-day holiday minimum, and 7-day July and August minimum.
- 150 miles per day are included in the rental. You may pre-pay additional miles at \$.45 or be billed at \$.65 per mile.
- Generator use may be prepaid at \$20.00 per day and is nonrefundable or costs \$3.00 per hour upon your return.
- There is a \$75.00 preparation fee, which includes holding tank chemicals, biodegradable tissue paper and a comprehensive motorhome orientation on the day of pick-up.

Type of Vehicle

- The reservation confirms a recreational vehicle. We reserve the right to fill reservations with various floor plans within the reserved vehicle type and may substitute reservations with an upgraded vehicle.

Reservation Deposit

- A nonrefundable reservation deposit of \$500.00 per week charged to your credit card is required to secure the rental and rental rates for a motorhome. This amount applies towards the rental charge.

Payment

- Rentals must be paid in full at least 30 days prior to departure.
- Reservations made less than 30 days in advance must be paid in full.
- We accept all major credit cards, Travelers Checks, Money Orders, Check Cards, Cash and/or Checks.
- Personal Checks will not be accepted within 14 days prior to departure.

Insurance Information

- Proof of automobile insurance must be presented no later than 30 days prior to your departure date. We will verify your coverage at that time and again prior to your departure.
- In the event of an accident or any damage, you are responsible for the \$2500.00 deductible per incident, which may be deducted from your security deposit.
- Happy Travelers Inc. insurance will be the primary coverage during your rental. We provide full coverage insurance (comprehensive, collision and the minimum state liability coverage). Your insurance may be secondary. It is your responsibility to verify your coverage.
- We strongly recommend that you purchase Supplemental Liability Insurance coverage at \$9.95 per day, which provides additional liability coverage up to one million dollars. This insurance may be purchased online at www.rvsl.com.
- All commercial customers must provide Commercial Insurance. A Commercial Insurance Binder must be provided with Happy Travelers Inc. as additionally insured during the rental period.

Security Deposit

- A \$2500.00 security deposit will be verified on a major credit card on the day of pick-up for rentals ranging up to 30 days. Rental customers exceeding 30 days will be charged \$2500.00 and refunded any money owed upon return.

Cleaning Fee

- There is a \$100.00 cleaning fee. This fee is for interior sanitation and exterior wash upon return. In the event of excessive wear and tear or soiling, there will be up to a \$300.00 but not exceeding charge deducted from the security deposit.

Customer Initial

Cancellations

- In the event of a cancellation 30 plus days prior to the reservation, we will refund any money collected, less the reservation deposit. The reservation deposit may be applied to a future reservation, which must be used within a 12-month period from the day of cancellation. Otherwise, the monies will be forfeited. Availability is not guaranteed.
- In the event of a cancellation within 30 days of the scheduled rental, no refunds will be issued, but the monies may be applied to a future rental to be completed within a 12-month period from the date of cancellation. Otherwise, the monies will be forfeited. Availability is not guaranteed.
- Cancellation must be made in writing and forwarded to us. It is the customer's responsibility to confirm we have received your cancellation notification.

Pick-Up Times

- Rentals may be scheduled for pick-up between the hours of 9:00am-4:00pm.
- Please allow 1-2 hours at times of pickup for rental contract processing and the vehicle Orientation.

Return Guidelines

- Rentals must be returned at the agreed upon time stated on the contract and are determined based on 24 hour intervals. A 2-hour grace period will be given before an additional day will be charged. There are no refunds on early returns.
- Prior to the scheduled date of return, we must approve any late returns or rental extension requests.
- The motorhome must be returned in the same interior and exterior condition as when picked up. All holding tanks must be emptied or a dumping fee of \$250.00 will be charged.
- The gasoline tank must be returned at the same level, which it departed or a \$50.00 service fee plus \$6.00 per gallon charge will be charged.
- Propane tanks are full upon pick up and must be returned full or a service fee of \$50.00 will be charged.

Maintenance and Roadside Assistance

- The customer is responsible for routine maintenance while traveling (coolant, oil, tire pressure, filter check) and will be held financially accountable for negligence in the event damage occurs.
- Mechanical problems should be corrected immediately by calling our office during business hours or Coach-Net Direct at (888) 890-1794 after hours. Coach-Net also provides general technical assistance.
- Repairs to the radio and cruise control will not be reimbursed.
- All equipment must be left in its original factory location (i.e. television, radio, VCR, etc.) and may cause serious injury if moved.

Cautions


- TV's in Class A motorhomes may not be used while vehicle is in motion. TV's must be secure in their original location. Motorhomes containing portable televisions must be stored in the closet on the floor during travel to prevent injury.
- Disconnecting the TV or VCR to connect personal electronic equipment is prohibited.
- Customers are not permitted to walk or stand on roof.
- Upon return, if the windshield to the motorhome is damaged (i.e. cracked, starred or chipped) the customer will be charged for a new, replacement windshield.

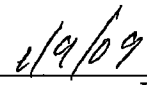
Rental Discounts

- We offer a 10% discount on the days of rentals exceeding 14 days and also repeat customers.

Hours of Operation: Monday – Friday 8:00 am – 5:30 pm Saturday: 9:00 am – 2:00 pm Sunday: Closed

I have read and understand the rental conditions listed in this two-page document.


Customer Signature


Date

Happy Travelers, Inc. reserves the right to deny service if concerns exist.
Revised January 1, 2008

Lauvern Williams

From: Louis Jarvis
Sent: Thursday, January 15, 2009 1:48 PM
To: OZ Fuller
Subject: Fleet Maintenance Support during Inauguration
Importance: High

OZ,

In preparation of the 2009 Presidential Inauguration, WASA's operational departments will be play a vital support role in preparing to expeditiously deal with operational issues with in the entire distribution system. The Department of Water Services support effort during the inauguration will include personnel and vehicles within the restricted parade route perimeter and outside the perimeter as a precautionary measure to deal with potential emergency events. Other WASA's departments play a significant role, in support of operational groups, departments such as Fleet Maintenance, Security and Procurement. Therefore the Department of Water Services (DWS) respectfully requests the following support from your Department on the morning of the Presidential Inauguration period.

DWS requests, a fleet maintenance crew(s) at the Bryant Street Pumping Station location to assist with minor maintenance issues that could arise due to cold weather conditions. Assistance required such as low tire air pressure and hard starting vehicle conditions, just to name a few.

DWS personnel are scheduled to arrive in two waves, the first at **3:15AM**, the second at **7:30AM, January 20th** therefore your assistance will be needed for approximately 4 ½ hours.

As part of cost recovery an account number was provided to capture cost associated with the inauguration, as you may already know. The account number code is **RC-15500-0010**.

Thank you in advance for your support also please provides assistance confirmation.

Louis Jarvis