Forgotten Login Information/Reset ACRES Password

Did you try to log into ACRES and discover you’ve forgotten your password or username? Need to reset your password? You can quickly access your username and/or reset your password from the ACRES Home page.

From the ACRES Home page, click the “Forgot username or password?” link under the password field.
The EPA Login Reset page is displayed.

For a forgotten password, enter the User Name established during the EPA registration process. Click the “Reset and Email My Password” button. A new password will be sent to the email account with which you registered.

If you forgot your User Name, enter your First and Last Name. Click the “Lookup and Email My User Name” button and your user name will be emailed to the email account with which you registered.
If you forgot your user name, put in your first and last name to look up your user name and have it email to you.

First Name

Last Name

Lookup and Email My User Name

If you continue to have trouble logging in, please contact the ACRES Help Desk at Acres_Help@usepa.onmicrosoft.com or (703)-284-8212.

ACRES HELP DESK
Acres_Help@usepa.onmicrosoft.com or
703-284-8212
M-F, 9am-5pm EST